

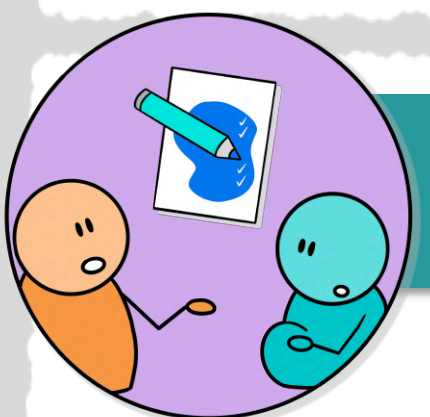
The Banking Ombudsman Scheme

Kei konei Banking Ombudsman Scheme ki te āwhina ki te whakatika i ngā raruraru i waenga i ngā kiritaki me ngā pēke.

He tuku mōhiohio anō mātau me te tohutohu mō ngā take pēke, ā, ko te kiritaki te pūtake o ā mātau mahi.



www.bankomb.org.nz
help@bankomb.org.nz
0800 805 950



Financial Services Complaints

Ka āwhina mātau ki te whakatau amuamu mō ngā kaiwhakarato ratonga ahumoni, tae atu ki:

- Ngā kaituku ehara i te pēke
- Ngā kaiinihua
- Ngā takawaenga inihua me ngā kaitohutohu ahumoni
- Ngā kaituku ratonga tauwhitinga



www.fscl.org.nz
complaints@fscl.org.nz
0800 347 257



Te whakatau wenewene koreutu, tōkeke me te motuhake i Aotearoa



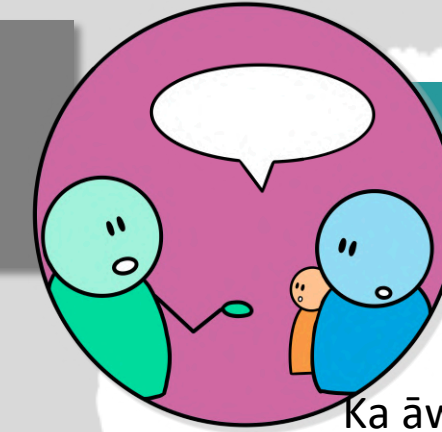
The Insurance & Financial Services Ombudsman Scheme

Whakatau ai mātau i ngā amuamu me te urupare ki ngā uiui mō ngā ratonga pūtea, tae atu ki:

- Te inihua
- Ngā kaitohutohu me ngā tohutohu pūtea
- Ngā pūtea taurewa me ngā nama
- Ngā penihana me ngā haumitanga
- Ngā ratonga tauhokohoko moni me te whakawhiti moni



www.ifso.nz
info@ifso.nz
0800 888 202



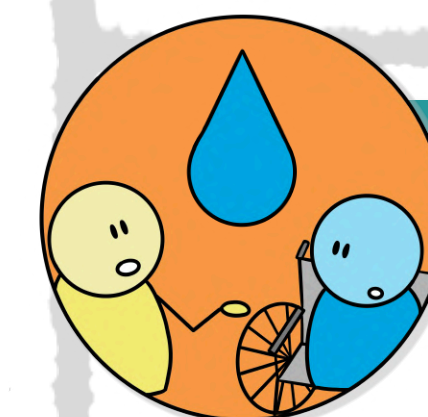
Ombudsman New Zealand

Ka āwhina te Ombudsman i te tangata ki te whakarite take ki te kāwanatanga me ngā kāwanatanga ā-rohe i Aotearoa. Ko tā mātau he whakarite i ngā amuamu mō ngā tari kāwanatanga, te rapu whakatau me te whakahaere tūhuratanga me ngā tirotirotanga. Ka tuku urupare mātau me te tohutohu i ngā tari kia pai ake ai rātau, me te kōkiri i ngā tūhuratanga whānui ake ina hiahiatia ana. Noho motuhake ai mātau mai i te kāwanatanga me te iwi whānui.

E rima ā mātau mahi matua:

- Te whakarite ka tika te manaaki a ngā tari kāwanatanga i te tangata
- He whakarite i ngā amuamu mō ngā tono mōhiohio whaimana
- He whakarongo ki ngā pūrongo mō ngā mahi hē nui (whakaatu hē)
- He aroturuki i ngā wāhi whakahere pērā i ngā whare herehere me ngā whakanōhanga hauora hinengaro
- Te whakarite kei te tika te manaaki i te hunga hauā

www.ombudsman.parliament.nz
info@ombudsman.parliament.nz
0800 802 602



Utilities Disputes

Kei konei mātau ki te āwhina me ō pātai, amuamu rānei mō te hiko, kapuni, wai me te whakamau aunui i runga whenua tōpū.



www.utilitiesdisputes.co.nz
www.havethepower.nz
info@utilitiesdisputes.co.nz
0800 22 33 40

